



**Customer Communication  
2022-HC01**

**DNV Healthcare USA Inc.**

DNV would like to communicate the following items to All DNV Accredited or Certified Hospitals, Employees, and Interested Parties. Should you have any questions about the content of this notice, please e-mail [questions@dnv.com](mailto:questions@dnv.com).

**Date: April 27, 2022**

**Subject: Management Change at DNV Healthcare USA, Inc.**

After 10 successful years of leading DNV's healthcare business in the US, Patrick Horine, President of DNV Healthcare has announced that he has accepted a new position and will be leaving DNV effective May 15th.

Since being acquired by DNV in 2008, DNV Healthcare has grown to be the 2nd largest hospital accreditation organization in the United States. It is now a vibrant organization with over 140 colleagues, generating tremendous value and more importantly, impacting the lives of countless patients with our daily work in each of our more than 750 hospitals across the country. Our identity - and the one thing that differentiate us in front of our clients - is that **we share our technical experience in a collaborative and approachable way focused on continuous improvement.**

David Tellez, Regional Lead, DNV Supply Chain and Product Assurance announced today that Kelly Proctor will be appointed the new US Healthcare President and will be joining DNV's Americas Regional Leadership Team effective May 15th. Kelly joined DNV back in 2010 and has a wealth of experience operationally, leading the largest team in the organization and he is very well regarded by our clients and colleagues. "Kelly's collaborative management philosophy, customer centricity and commitment to a great service delivery positioned him in a unique position to champion the US Healthcare organization for years to come" said Luca Crisciotti, DNV's SCPA CEO.

Prior to DNV, Kelly has worked at several hospitals in several leadership positions with increasing levels of responsibilities. He holds a Master of Mechanical Engineering (MSME) and holds the Certified Healthcare Facilities Manager designation (CHFM), the Certified Healthcare Safety Professional designation (CHSP), and the Certified Healthcare Operations Professional (CHOP) designation. Kelly is currently a voting member on the Facilities Guideline Institute (FGI) Revisions Committee. Kelly has also had the privilege of sitting on the Association for the Advancement of Medical Instrumentation (AAMI) EQ56 Committee as well as the National Fire Protection Association (NFPA) Healthcare Interpretations Task Force. Kelly is a certified lead auditor for ISO 9001 and a Lead NIAHO auditor. Kelly is also a member of several other healthcare related associations and is an active member of the American Society for Healthcare Engineers (ASHE).

"I am honored by the appointment to lead this new and exciting chapter at DNV Healthcare," said Kelly. "I'm certain of the promising future of this organization. We're better prepared than ever to face any market challenge; we have new services being developed that will reinforce our leadership in the market; we have strengthened our commitment to serve our clients and be a positive impact to the patient well-being. **We're DNV Healthcare and we can and will make a difference.**"

Any questions or comments can be forwarded to the Healthcare Client Drop Box: [questions@dnv.com](mailto:questions@dnv.com).

Regards,  
For DNV Healthcare USA Inc.

**David Tellez**  
Regional Lead  
DNV Supply Chain & Product Assurance,  
Americas